

Guide and Prices for Prints

1. Prices for prints:

i. Prices per print (either your images or mine) are as follows:

3" x 2" print	£6.00
5" x 3.5" print	£6.00
6" x 4" print	£9.00
8" x 5.5" print	£9.00
9" x 6" print	£14.40
12" x 8" print	£18.00
15" x 10" print	£24.00
A3 print	£30.00
A3+ print	£33.00
Wallet of 8 3" x 2" prints	£24.00

ii. Please contact me for a quote if you require a size not mentioned in section 1(i); these prices can be used as a rough guide as to the price of your bespoke size. I may be contacted as per the details at the head of this page or by using my contact details page at <http://www.chasingrays.co.uk/wpsite/contact/>.

iii. Prints will be supplied on Ilford Gallerie Gold Fibre Silk fine art media (semi-gloss finish) unless otherwise specified. Please contact me as per the details in section 1(ii) if you require a gloss, pearl or matt finish to your prints.

2. Prices of other items:

i. Digital downloads:

Large downloads	3000 pixels on longest edge	£18.00
Medium downloads	1200 pixels on longest edge	£9.00
Small downloads	650 pixels on longest edge	£6.00

ii. Print packages – see website for details of packages

A3+ package	£114.00
A3 package	£78.00
12" x 8" package	£45.00
9" x 6" package	£37.50

3. General requirements for printing services:

i. If you wish to supply your own digital image(s), for printing, you may arrange for the creation of an upload account through my website, details for which can be found at <http://www.chasingrays.co.uk/wpsite/client-area/download-accounts/> or by contacting me directly as per the details in section 1(ii).

ii. Otherwise, please feel free to supply your own image(s) on CD/ DVD – in each case, please include contact details and any further information you may feel necessary with your CD/ DVD.

iii. Instructions as to required print size and a delivery address should be supplied with your DVD or uploaded images. Please note that whilst I will do my utmost to supply your prints in the required size, this may not be possible depending on the size and/ or resolution of the supplied image (see notes in section 3). If this is the case, I will advise you prior to any work being carried out.

4. Image quality:
 - i. Out of preference, all images supplied to me should be in JPEG format using either an sRGB or AdobeRGB colour space at 300 dpi as a minimum requirement.
 - ii. If your images are not in JPEG format, I can accept a number of image formats – please contact me as in section 1(ii) with any queries regarding image format and quality, or to send me an example image for testing.
 - iii. Images purchased from my gallery will be supplied in either the sRGB or AdobeRGB colour space at 300 dpi resolution.

5. Conditions of use of upload and download accounts apply:
 - i. Accounts will be monitored for inappropriate material. Whilst it remains a last resort, any users found uploading or sharing inappropriate material will have their accounts suspended and any offending materials will be deleted. No refund will be offered in instances of abuse or misuse of accounts.
 - ii. In agreeing to use this upload and download facility, you acknowledge that Chasing Rays Photography cannot be held responsible for the quality of the internet connection to our server. These can vary depending on time of day and week, with peak usage often occurring around 6 pm. If you experience repeated problems, please contact me as detailed in 1(i) or 1(ii) to make alternative arrangements for delivery of your files.
 - iii. A fair usage policy (15 files total, 20 Mb per file, 300 Mb total upload *for each upload session*) applies. If you wish, you may use multiple sessions to upload multiple files.

6. Further details on upload and download accounts:
 - i. See the documentation at <http://www.chasingrays.co.uk/wpsite/client-area/> and <http://www.chasingrays.co.uk/wpsite/price-lists-and-guides/>.

7. Delivery:
 - i. All bespoke products require some time to be produced - please allow up to four weeks (20 working days) for delivery of your signature mount or signature mount with frame from the time you upload/ send your digital image or otherwise from the time of your portrait session.
 - ii. Postage and packing costs are calculated by the total weight of your order; this is calculated in real time through Royal Mail, so the total cost will not be available until you have begun to put items in your basket.
 - iii. An email will be sent for immediate download of digital downloads when paying electronically via Paypal, or otherwise when payment is received (cheque, cash, etc).