

Guide and Prices for Photography Services

1. Print scanning prices:
 - i. Price per picture scanned is £3.00.
 - ii. Slides and negatives are priced at £3.00 per scan.
 - iii. All medium/ unusual format films are priced at £6.00 per scan.
 - iv. Transparencies are priced at £6.00 per scan.
 - v. To collect your final digital image, you will either need to organise a download account directly, as at <http://www.chasingrays.co.uk/wpsite/client-area/download-accounts/>; otherwise, I will send a CD/ DVD at the cost of £3.60. *Please be sure to supply an address if you request the latter method.*
 - vi. Your final digital images will be supplied in JPEG format (AdobeRGB, 300 dpi) unless otherwise specified.

2. Print restoration prices:
 - i. Price per image restored is £6.00.
 - ii. To collect your final digital image, you will either need to organise a download account directly, as at <http://www.chasingrays.co.uk/wpsite/client-area/download-accounts/>; otherwise, I will send a CD/ DVD at the cost of £3.60. *Please be sure to supply an address if you request the latter method.*
 - iii. Your final digital images will be supplied in JPEG format (AdobeRGB, 300 dpi) unless otherwise specified.

3. Colour and defect correction prices:
 - i. Price per digital image correction is £6.00.
 - ii. To upload and/ or collect your final digital image, you will need to organise a download account directly at <http://www.chasingrays.co.uk/wpsite/client-area/download-accounts/>; otherwise, I will send a CD/ DVD at the cost of £3.60. *Please be sure to supply an address if you request the latter method.*
 - iii. Your final digital images will be supplied in JPEG format (AdobeRGB, 300 dpi) unless otherwise specified.

4. Digital image/ gallery download prices:
 - i. Price per digital image is between £6.00 and £18.00 depending on required quality.
 - ii. Images will be supplied in JPEG format (AdobeRGB, 300 dpi) unless otherwise requested.
 - iii. To collect your digital image(s), you will either need to organise a download account directly, as at <http://www.chasingrays.co.uk/wpsite/client-area/download-accounts/> or download your images directly at the time of purchase; otherwise, I will send a CD/ DVD at the cost of £3.60. *Please be sure to supply an address if you request the latter method.*

5. Image quality:
 - i. Out of preference, all images sent should be in JPEG format using either an sRGB or AdobeRGB colour space at 300 dpi as a minimum requirement.
 - ii. If your images are not in JPEG format, I can accept a number of image formats – please contact me as in section 2(ii) with any queries regarding image format and quality, or to send me an example image for testing.

6. Conditions of use of upload and download accounts apply:
 - i. Accounts will be monitored for inappropriate material. Whilst it remains a last resort, any users found uploading or sharing inappropriate material will have their accounts suspended and any offending materials will be deleted.
 - ii. In agreeing to use this upload and download facility, you acknowledge that Chasing Rays Photography cannot be held responsible for the quality of the internet connection to our server. These can vary depending on time of day and week, with peak usage often occurring around 6 pm. If you experience repeated problems, please contact me as detailed in 1(i) or 1(ii) to make alternative arrangements for delivery of your files.
 - iii. A fair usage policy (15 files total, 20 Mb per file, 300 Mb total upload *for each upload session*) applies. If you wish, you may use multiple sessions to upload multiple files.

7. Further details on upload and download accounts:
 - i. See the documentation at <http://www.chasingrays.co.uk/wpsite/client-area/> and <http://www.chasingrays.co.uk/wpsite/price-lists-and-guides/>.

8. Delivery:
 - i. All bespoke products require some time to be produced - please allow up to four weeks (20 working days) for delivery of your signature mount or signature mount with frame from the time you upload/ send your digital image or otherwise from the time of your portrait session.
 - ii. Postage and packing costs are calculated by the total weight of your order; this is calculated in real time through Royal Mail, so the total cost will not be available until you have begun to put items in your basket.