

Guide and Prices for Aluminium Backing, Acrylic Fronts, Aluminium Backed Prints and Acrylic Fronted Prints

1. Prices for items:

- i. Note that the aluminium back and acrylic front products are available in any size between 3.5" x 3.5" and 70" x 59" (in divisions of 1") and the aluminium backed print and acrylic fronted print products are available in any size between 3.5" x 3.5" and 70" x 48" (in divisions of 1").
- ii. Due to the very fluid changes in pricing of these products, in the first instance please contact me for a quote. I may be contacted as per the details at the head of this page or by using my contact details page at <http://www.chasingrays.co.uk/wpsite/contact/>. You can request a specific quote for the above through my query/ quote forms which can be found at either:

<http://www.chasingrays.co.uk/wpsite/services-and-products/photographic-frames/aluminium-backs/aluminium-back-quote-form/>

or

<http://www.chasingrays.co.uk/wpsite/services-and-products/photographic-frames/acrylic-backs/acrylic-back-quote-form/>

depending on the product you require.

- iii. For more details as to the suitability of a particular product for your image(s), please refer to the details on my website at:
<http://www.chasingrays.co.uk/wpsite/services-and-products/photographic-frames/aluminium-backs/> and <http://www.chasingrays.co.uk/wpsite/services-and-products/photographic-frames/acrylic-backs/>.
- iv. Please note that all products over £150.00 will require an initial deposit of one-third the total amount for the order, for which you will be invoiced (either by email or post) prior to any work being carried out. Payment of this invoice is taken as an indication that you are happy, and intend to go ahead, with the order, *so please consider very carefully at this point before making any payment*. If you have any questions or concerns, I strongly encourage you to ask – as these are bespoke products, once fabrication has begun, *you are committed to payment*.

2. General requirements for printing services:

- i. If you wish to supply your own digital image(s) for aluminium or acrylic products, you may arrange for the creation of an upload account through my website at <http://www.chasingrays.co.uk/wpsite/client-area/download-accounts/>.
- ii. Otherwise, please feel free to supply your own image(s) on CD/ DVD – in each case, please include contact details and any further information you may feel necessary with your CD/ DVD.
- iii. Instructions as to required product size and a delivery address should be supplied with your DVD or uploaded images.

- iv. Please note that whilst I will do my utmost to supply your products in the required size, this may not be possible depending on the size and/ or resolution of the supplied image (see notes in section 3). If this is the case, I will advise you as to the maximum size of product that may be obtained from your image prior to any work being carried out.

3. Image quality:

- i. Out of preference, all images supplied to me should be in JPEG format using either an sRGB or AdobeRGB colourspace at 300 dpi as a minimum requirement.
- ii. If your images are not in JPEG format, I can accept a number of image formats – please contact me as in section 1(ii) with any queries regarding image format and quality, or to send me an example image for testing.
- iii. Images purchased from my gallery will be supplied in the sRGB colourspace at 300 dpi resolution.

4. Conditions of use of upload and download accounts apply:

- i. Accounts will be monitored for inappropriate material. Whilst it remains a last resort, any users found uploading or sharing inappropriate material will have their accounts suspended and any offending materials will be deleted.
- ii. In agreeing to use this upload and download facility, you acknowledge that Chasing Rays Photography cannot be held responsible for the quality of the internet connection to our server. These can vary depending on time of day and week, with peak usage often occurring around 6 pm. If you experience repeated problems, please contact me as detailed in 1(i) or 1(ii) to make alternative arrangements for delivery of your files.
- iii. A fair usage policy (15 files total, 20 Mb per file, 300 Mb total upload *for each upload session*) applies. If you wish, you may use multiple sessions to upload multiple files.

5. Further details on upload and download accounts:

- i. See the documentation at <http://www.chasingrays.co.uk/wpsite/client-area/> and <http://www.chasingrays.co.uk/wpsite/price-lists-and-guides/>.

6. Delivery:

- i. All bespoke products require some time to be produced - please allow up to four weeks (20 working days) for delivery of your product from the time you upload/ send your digital image or otherwise from the time of your portrait session.
- ii. Postage and packing costs are calculated by the total weight of your order; this is calculated in real time through Royal Mail, so the total cost will not be available until you have begun to put items in your basket.